



## INTERNATIONAL QUALIFICATIONS AND ASSESSMENT CENTRE (IQAC)



<b>Programme</b>	<b>Level 5 Extended Diploma in Strategic Business Management (RQF)</b>		
<b>Unit Number/ Unit Title</b>	<b>UNIT 11 LEADERSHIP AND CHANGE MANAGEMENT</b>		
<b>Cohort Code:</b>	L05LCM-U11		
<b>Unit Level</b>	LEVEL 5		
<b>Total GLH</b>	Total qualification time 200/ Total Guided learning hours 90/ Self-guided learning hours 110		
<b>Credits/Hours</b>	20 CATS/ 10 ECTS		
<b>Lecturer</b>			
<b>Start Date</b>		<b>End Date</b>	

<b>Unit Aims</b>	This unit aims to develop students' understanding of leadership principles/theories and change management strategies essential for guiding organizations through transformation and growth. Students will also be able to assess personal leadership capabilities, lead and motivate teams effectively.
<b>Differentiation Strategies</b> <i>(e.g. planned activities or support for individual learners according to their needs)</i>	Various approaches to addressing the various identified students' needs will be adopted throughout the lesson. Such will include: <ol style="list-style-type: none"><li>1. Progressive tasks</li><li>2. Digital resources</li><li>3. Verbal support</li><li>4. Variable outcomes</li><li>5. Collaborative learning</li><li>6. Ongoing assessment</li><li>7. Flexible-pace learning</li></ol>

<b>Equality &amp; Diversity</b>	Variety of teaching techniques will be employed to ensure that the needs of each individual learner are met.
<b>Safeguarding &amp; Prevent</b>	Safeguarding policies and the Prevent duty are strictly observed to ensure the safety, well-being, and inclusivity of all students and staff.
<b>Health &amp; Safety</b>	SIRM H&S policies will be maintained.
	<b>Teaching and Learning Materials</b>
<b>Learning Resources</b>	<p>Kotter, J. P. (1996). "Leading Change." Harvard Business Review Press.</p> <p>Northouse, P. G. (2018). "Leadership: Theory and Practice." Sage Publications. Yukl, G. (2019). "Leadership in Organizations." Pearson.</p> <p>Burns, J. M. (1978). "Leadership." HarperCollins.</p> <p>Kotter, J. P. (2012). "Accelerate." Harvard Business Review, 90(11), 44-58.</p>

Learning Outcome	Assessment Criteria
<b>LO1. Learner will be able to understand leadership theories and styles</b>	<p>AC 1.1: Define various leadership theories and styles, including trait theory, behavioural theory, and transformational leadership.</p> <p>AC 1.2: Analyse the strengths and limitations of different leadership approaches.</p> <p>AC 1.3: Evaluate the relevance of leadership styles in different organizational contexts.</p>
<b>LO2. Learner will be able to assess personal leadership capabilities.</b>	<p>AC 2.1: Assess and reflect on personal leadership strengths and weaknesses.</p> <p>AC 2.2: Develop strategies for enhancing personal leadership capabilities.</p> <p>AC 2.3: Create a personal leadership development plan outlining short-term and long-term goals.</p>
<b>LO3. Learner will be able to lead and motivate teams effectively.</b>	<p>AC 3.1: Demonstrate the ability to lead and motivate teams, fostering collaboration and a positive team culture.</p> <p>AC 3.2: Apply motivational theories to enhance team performance and engagement.</p> <p>AC 3.3: Resolve conflicts and challenges within teams using effective communication strategies.</p>
<b>LO4. Learner will be able to implement change management strategies.</b>	<p>AC 4.1: Understand the principles of change management and the reasons for resistance to change.</p> <p>AC 4.2: Develop and implement change management strategies to overcome resistance and facilitate successful organizational change.</p> <p>AC 4.3: Evaluate the impact of change initiatives on organizational culture and performance.</p>
<b>LO5. Learner will be able to communicate effectively in leadership roles.</b>	<p>AC 5.1: Communicate effectively as a leader, adapting communication styles to different audiences and contexts.</p> <p>AC 5.2: Deliver clear and compelling messages to inspire and align teams with organizational goals.</p> <p>AC 5.3: Utilize effective communication strategies in change management initiatives.</p>
<b>LO6. Learner will be able to evaluate leadership and change outcomes.</b>	<p>AC 6.1: Evaluate the outcomes of leadership strategies in terms of team performance and organizational success.</p> <p>AC 6.2: Assess the success of change management initiatives based on predefined objectives.</p> <p>AC 6.3: Analyse the role of leadership in fostering a culture of continuous improvement and innovation.</p>

No	Learning Outcomes/Topic	Learning and Teaching Outcomes	Which assessment criteria does the session relate to?	Day/month/year/ signature
1.	Introduction to Leadership: Definitions and Importance	<ul style="list-style-type: none"> <li>• Lecture: What is leadership and why it matters in organizations</li> <li>• Group Discussion: Examples of good vs. bad leadership</li> </ul>	LO1, AC 1.1	
2.	Overview of Leadership Theories: Trait, Behavioural, and Contingency	<ul style="list-style-type: none"> <li>• Lecture: Overview of major leadership theories</li> <li>• Case Study: Leadership in crisis – trait vs behavioural approach</li> </ul>	LO1, AC 1.1	
3.	Transformational, Transactional, and Servant Leadership Styles	<ul style="list-style-type: none"> <li>• Lecture: Exploring transformational, transactional, and servant leadership</li> <li>• Activity: Match styles with workplace scenarios</li> </ul>	LO1, AC 1.2	
4.	Strengths and Limitations of Leadership Approaches	<ul style="list-style-type: none"> <li>• Workshop: Compare strengths/weaknesses of key leadership approaches</li> <li>• Debate: Which theory works best today?</li> </ul>	LO1, AC 1.3	
5.	Relevance of Leadership Styles in Various Contexts	<ul style="list-style-type: none"> <li>• Case Study: Matching leadership styles to organization types (NGO, startup, corporate)</li> <li>• Reflection: Preferred leadership style</li> </ul>	LO1, AC 1.3	
6.	Assessing Personal Leadership Strengths and Weaknesses	<ul style="list-style-type: none"> <li>• Self-Assessment Activity: Leadership style quiz and analysis</li> <li>• Discussion: Individual strengths and improvement areas</li> </ul>	LO2, AC 2.1	
7.	Strategies to Enhance Leadership Capabilities	<ul style="list-style-type: none"> <li>• Workshop: Action planning to improve leadership</li> <li>• Activity: Peer feedback on leadership traits</li> </ul>	LO2, AC 2.2	

8.	Creating a Personal Leadership Development Plan	<ul style="list-style-type: none"> <li>• Lecture: Maslow, Herzberg, McClelland theories</li> <li>• Group Task: Apply theory to workplace scenarios</li> <li>• Class Discussion: Motivating diverse teams</li> </ul>	LO2, AC 2.3	
9.	Leading and Motivating Teams: Key Skills and Techniques	<ul style="list-style-type: none"> <li>• Task: Draft personal leadership development plan</li> <li>• Pair Review: Share and critique leadership goals</li> </ul>	LO2, AC 2.3	
10.	Revision Class	<ul style="list-style-type: none"> <li>• Task 1: Write a report analyzing leadership styles and their strengths/limitations in context</li> <li>• Task 2: Reflective journal and plan for leadership development</li> </ul>	LO1-LO2	
11.	Review	<ul style="list-style-type: none"> <li>• Mock Test &amp; Group Feedback Session</li> <li>• Q&amp;A on Weeks 1–10 concepts</li> <li>• Peer reflections and team challenges</li> </ul>	LO1-LO2	
12.	Applying Motivational Theories to Team Performance	<ul style="list-style-type: none"> <li>• Lecture: Herzberg, Maslow, Vroom – motivational theory applications</li> <li>• Group Work: Design a team motivation strategy</li> </ul>	LO3, AC3.1, AC 3.2	
13.	Conflict Resolution and Communication in Teams	<ul style="list-style-type: none"> <li>• Workshop: Conflict management strategies</li> <li>• Activity: Simulated conflict resolution role-play</li> </ul>	LO3, AC 3.3	
14.	Introduction to Change Management and Resistance to Change	<ul style="list-style-type: none"> <li>• Lecture: Why change fails – resistance explained</li> <li>• Discussion: Share real-world change resistance examples</li> </ul>	LO4, AC 4.1	
15.	Models of Change Management (e.g., Lewin, Kotter)	<ul style="list-style-type: none"> <li>• Lecture: Lewin's and Kotter's change models</li> <li>• Activity: Apply a model to a case scenario</li> </ul>	LO4, AC 4.2	
16.	Midterm	<ul style="list-style-type: none"> <li>• Assessment for all covered topics</li> </ul>	LO1-LO2-LO3-LO4	

17.	Feedback & Reflection	<ul style="list-style-type: none"> <li>Reflective discussion on leadership and change management</li> <li>Instructor and peer feedback</li> <li>Course evaluation</li> </ul>	LO1-LO2-LO3-LO4	
18.	Developing Change Strategies and Overcoming Resistance	<ul style="list-style-type: none"> <li>Workshop: Develop change plan to address resistance</li> <li>Group Discussion: Stakeholder concerns persuasiveness</li> </ul>	LO4, AC 4.3	
19.	Evaluating Impact of Change on Culture and Performance	<ul style="list-style-type: none"> <li>Case Study: Change impact on culture at a growing company</li> <li>Activity: Change initiative reflection</li> </ul>	LO4, AC 4.3	
20.	Leadership Communication: Adapting to Audience and Context	<ul style="list-style-type: none"> <li>Lecture: Leadership communication essentials</li> <li>Activity: Identify effective/ineffective leadership messages</li> </ul>	LO5, AC 5.1	
21.	Inspiring Teams and Aligning with Organizational Goals	<ul style="list-style-type: none"> <li>Task: Craft and deliver a motivational speech</li> <li>Peer Feedback: Clarity and inspiration</li> </ul>	LO5, AC 5.2	
22.	Review Class/Presentation of cases	<ul style="list-style-type: none"> <li>Presentation: Leadership in action case study</li> <li>Feedback: Peer and instructor evaluation</li> </ul>	LO1-LO2-LO3-LO4-LO5	
23.	Communicating Change Effectively	<ul style="list-style-type: none"> <li>Workshop: Communicating change to different audiences</li> <li>Role Play: Leader addressing employee concerns</li> </ul>	LO5, AC 5.3	
24.	Evaluating Leadership Effectiveness and Team Outcomes	<ul style="list-style-type: none"> <li>Group Project: Evaluate leadership impact in a case</li> <li>Discussion: What worked, what didn't, and why</li> </ul>	LO6, AC 6.1	

25.	Assessing Change Initiatives and Continuous Improvement	<ul style="list-style-type: none"> <li>Assessment Task: Evaluate a real or simulated change initiative</li> <li>Activity: Map outcomes to change objectives</li> </ul>	LO6, AC 6.2	
26.	Leadership for Innovation and Cultural Growth	<ul style="list-style-type: none"> <li>Lecture: Leadership for continuous improvement</li> <li>Final Discussion: How leaders shape innovative cultures</li> </ul>	LO6, AC 6.3	
27.	Leadership for Innovation and Cultural Growth	<ul style="list-style-type: none"> <li>Lecture: Leadership for continuous improvement</li> <li>Final Discussion: How leaders shape innovative cultures</li> </ul>	LO6, AC 6.3	
28.	The Future of Leadership: Trends, Digital Transformation, and Adaptive Leadership	<ul style="list-style-type: none"> <li>Lecture: Agile leadership, digital leadership</li> <li>Discussion: Skills for future leaders</li> </ul>	LO1-LO2-LO3-LO4-LO5-LO6	
29.	Final Exam Preparation	<ul style="list-style-type: none"> <li>Summary: LO1–LO6 overview</li> <li>Q&amp;A, Practice Questions</li> </ul>		
30.	Final Exam	<ul style="list-style-type: none"> <li>Written assessment based on all learning outcomes</li> </ul>		